Hewlett Packard Enterprise

Solution Overview

HPE RENEW PROGRAM

For more information

SYNERGY ASSOCIATES

Tier-One Authorized HPE Distributor

synllc.com | hperenew@synllc.com

Certificate of Quality

Hewlett Packard Enterprise sets very stringent quality standards for all products to ensure they meet customers' high quality expectations. With a proven track record of achieving strict targets, the HPE Renew Program remanufacturing process ensures that all remanufactured products are certified to be "as good as new".

This Certificate of Quality is your assurance that HPE Renew products fully comply with the "HPE Renew Technical Remanufacturing Checklist".

Warranty statement

The warranty period for an HPE Renew product is the same as for a new product, unless otherwise stated.

The warranty of the HPE Renew product starts with the date of purchase and refreshes the full original warranty.

Please note that this is not a remaining warranty policy.

HPE Renew products are covered by the original service and support, and additional options are also available.

The HPE Renew promise

The vast majority of HPE Renew products are sourced from the HPE Demo Program equipment or from Hewlett Packard Enterprise factory excess and are therefore less than 12 months old.

With HPE Renew products, you can be assured that you are getting the same high quality and performance which comes with new Hewlett Packard Enterprise products.

All HPE Renew products have undergone comprehensive HPE remanufacturing and testing processes, ensuring they are fully restored to meet HPE certified standards. It is only then that they qualify for full HPE warranty–your guarantee of HPE quality and reliability.

How to identify a genuine HPE Renew product

HPE Renew products can be recognised by appending an "R" to the seventh digit of the original product number.

For example, let's assume the new product number is A1234A, the equivalent HPE Renew product number will be A1234A**R** or in other cases A1234A**R**-B21.

The additional "R" is proof that the product has completed the rigorous HPE Renew remanufacturing process and is covered by a full same–as–new HPE warranty.

Make the right purchase decision. Contact our presales specialists.

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